

Elgin St. Thomas Site

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April 30, 2025

From the Office of Dr. Ninh Tran, Medical Officer of Health, Southwestern Public Health

BOIL WATER ADVISORY

To Consumers of the **Ingersoll Municipal Water Supply**:

The Medical Officer of Health, Dr. Ninh Tran, is advising that users of **Ingersoll Municipal Water Supply** bring water to a rolling boil for at least one minute prior to using it for domestic purposes e.g. drinking, making infant formula and juice, brushing teeth, washing raw foods and making ice.

The reason for the advisory is precautionary as the Medical Officer of Health has been advised that water sample results may indicate the presence of bacteria in the water.

A "Boil Water FAQ" is available from the Southwestern Public Health Unit website at:
<https://www.swpublichealth.ca/community-health/environmental-health/drinking-water/boil-water-advisory-information/>

This advisory measure is in place until such time as bacteriological tests prove the water to be safe. Please direct questions to our Environmental Health Department at 1-800-922-0096.

**Dr. Ninh Tran
Medical Officer of Health
Southwestern Public Health**

**Environmental Health Team
Southwestern Public Health**

**Woodstock Site
519-421-9901 Ext 3520 | 1-800-922-0096**