

SECTION:	EMERGENCY PLANNING/LOSS OF SERVICES	APPROVED BY:	Director
NUMBER:	E.160	SIGNATURE:	
RESPONSIBILITY:	All Managers	DATE:	October 13, 2013
REFERENCE POLICY:		REVISED:	July 2022
SUBJECT:	Code White – Violent Person / Resident		Page 1 of 2

## **POLICY**

Woodingford Lodge recognizes that the potential for violence exists by employees, residents, family and visitors. A Code White is a response to an unmanageable violent incident or potentially violent incident that requires the immediate assistance of additional staff and possibly the Police.

## **DEFINITION**

Violence in this policy is defined as the perceived threat of physical force, attempt of physical force or actual physical force by a person against another person that causes or could cause physical injury.

## **PROCEDURE**

A Code White is a response to an unmanageable violent incident or potentially violent incident that requires the immediate assistance of additional staff and possibly the Police. The violent person could be a resident or other person. Each situation will require staff to assess the situation, listen for paged instructions and react appropriately.

Staff shall reference Code Silver for exceptional threats like the following situations:

- A) Robbery/Narcotics Request
- B) Person with a Weapon

### **Violent Person / Resident**

The following procedures are advised:

- 1) A Code White shall be initiated if staff, residents or family members feel they are in immediate physical danger due to a violent person or they have been involved in an unmanageable violent situation.
- 2) A Code White can be initiated by calling out loudly for help, or by pulling the call bell in a resident's room out of the wall, or can be announced on the emergency paging system in severe cases. The exact situation and circumstances will dictate the appropriate response.

- 3) For situations involving residents acting out in an aggressive manner, staff shall refer to the attached “Code White - Decision Logic for Staff Intervention with Residents”. If the RN assesses that additional staff is required to assist in the situation, he or she may summons additional staff and delegate appropriate actions. In this situation the following announcement can be made by the RN and/or any available staff member on the emergency paging system twice:

**“ATTENTION STAFF: THIS IS A CODE WHITE. ADDITIONAL STAFF IS REQUIRED IN ANNOUNCE AREA FOR ASSISTANCE.”**

- 4) Always remain alert to the developing situation and be prepared to remove yourself from the immediate area if necessary.
- 5) The RN or other staff shall contact the Police (911) to request assistance if determined necessary. Ultimately the safety of all persons involved is the priority.
- 6) Following a Code White Intervention with a resident, staff who were involved shall complete a Code White Debriefing Work Sheet for supervisory staff.
- 7) Reporting requirements for Critical Incidents / Risk Management completed when necessary.