

WOODSTOCK

Oxford County Council has approved new water and wastewater rates, effective January 1, 2022.

The average residential bill in your community will increase \$0.57/month or \$6.80/year.

Based on an average household consuming 170 cubic metres of water annually.

The table below shows monthly rate changes for properties with a meter less than 1" and consumption of 15m³ or less per month.

For more information on rates in your community or to use the online residential water and wastewater calculator to estimate your monthly bill, visit: oxfordcounty.ca/waterwastewater.

	2021	2022	Change	
WATER	Fixed charge	\$16.77	\$16.77	\$-
	Consumption 0-15 cubic metres/month	\$0.86	\$0.88	\$0.02
WASTEWATER	Fixed charge	\$7.60	\$7.60	\$-
	Consumption 0-15 cubic metres/month	\$1.17	\$1.19	\$0.02

Water Efficiency Rebate Program

Replace your old washing machine or toilet and cash in on water conservation.

www.oxfordcounty.ca/rebate



Fixed Charges: The fixed charge applies even if you haven't used any water. The budgeted fixed costs include meter reading, billing, customer service, repair and maintenance costs, capital debt financing costs. These costs are incurred whether water is used or not.

Consumption Charges: These charges are based on your water consumption, tracked by your water meter. The cost of water used is based on a charge per cubic metre (m³). One cubic metre is equal to 1,000 litres or 220 imperial gallons.



How is your bill calculated?

WATER CHARGES	\$ _____
Fixed charges	
+ Consumption <i>Water rate X water usage (m³)</i>	
WASTEWATER CHARGES	\$ _____
Fixed charges	
+ Consumption <i>Wastewater rate X water usage (m³)</i>	
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TOTAL BILL	\$ _____

Water and wastewater budgets contain fixed costs that are not related to how much water is used. The cost to distribute, collect and treat municipal water and wastewater throughout the County remains relatively constant, regardless of the volume actually consumed by all customers. The largest portion of your bill is used for capital renewal and expansion of the system's overall water and/or wastewater infrastructure.



Questions about your bill?

ERTH SOLUTIONS

☎ 877-485-6050
(M-F 8:30 a.m. to 4:30 p.m.)
customerservice@erthsolutions.com
www.erthsolutions.com

Oxford County

☎ 519-539-9800 | 1-800-755-0394
(M-F 8:30 a.m. to 4:30 p.m.)
waterbilling@oxfordcounty.ca
www.oxfordcounty.ca/waterwastewater

 **Oxford County**
Growing stronger together