

RESIDENT AND FAMILY NEWSLETTER – August 2020
WOODINGFORD LODGE

RESIDENT CARE COORDINATORS:

We are happy to announce that Deb Gilbert will begin with Woodingford Lodge Woodstock in our Lakewood and Pinecrest Resident Home Areas on August 10th.

Deb has written an introduction to share with you.

“I am very excited to be re-joining Woodingford Lodge!! I have been nursing for 34 years with a background in medicine, surgery, I.C.U., L.T.C. and community. For the past 14 years I have worked as a Geriatric Resource Nurse in Oxford County, assessing seniors in their homes. Senior care is my passion and given the recent well needed attention of long term care facilities, I feel it is an exciting time to be at Woodingford Lodge. I look forward to meeting all the residents, their families and staff with a goal to provide exceptional care and improve quality of life for all residents and their families.”

Although visiting is challenged by covid-19 restrictions, please feel free to reach out to Deb. Her email will be dgilbert@oxfordcounty.ca. Deb can be reached at 519-421-5556 extension 2073.

We are also happy to announce that Sheri Pullen-Harmer is moving upstairs at the Woodstock Woodingford! Although she will be missed by the Lakewood and Pinecrest residents, she leaves them in the good hands of Deb Gilbert. Sheri takes with her 28 years of quality resident care experience at Woodingford Lodge to our Mapleville and Peach Place Resident Home Areas. She will continue to serve residents in her role as Resident Care Coordinator.

We also extend a thank you to Denise Yungblut from the residents of Mapleville and Peach Place and the entire staff at Woodingford Lodge Woodstock. Denise stepped in as acting Resident Care Coordinator, just when we needed her. Denise is returning to her nursing position in Woodingford Lodge Ingersoll. While she is happy to be “home” we will miss seeing her smiling face, creative costumes and friendly nature in the hallways of Woodingford Woodstock.

Stephanie Jones
Manager of Resident Services

NEWS AND RESOURCES

FROM THE ONTARIO CENTRES FOR LEARNING, RESEARCH AND INNOVATION IN LONG-TERM CARE

Woodingford Lodge recognizes that family members of residents are important partners in care. Acknowledging the changes this pandemic has also had for our families, here are online resources to help plan for, co-ordinate and support visits in our home with the newly implemented procedures. These resources are provided by the Ontario Centres for Learning, Research and Innovation in Long-Term Care (CLRI). Some of the resources we feel would be most

beneficial to review include an effective communication tool e-module, a video on how to don and doff personal protective equipment correctly, and visiting best practices information.

Visit clri-ltc.ca/families to access all of this and more.

Jennifer Hall,
Staff Development Coordinator.

DONATIONS:



Look for the icon on the webpage

<http://www.oxfordcounty.ca/Services-for-You/Long-Term-Care/Donations>

Woodingford Lodge Woodstock, Ingersoll and Tillsonburg are always looking for ways to enhance the resident experience, provide more resident comforts and utilize technology to assist with innovative programming. Often times our ideas are bigger than we can manage, and we need your support to make them reality. It is because of your donations that we could purchase the Nordic Wellness Chair®. In addition, we use donations to stock our Palliative Care Carts to comfort family while their loved one is at end of life.

When you are looking to provide a gift, please think of the variety of Woodingford Lodge programs that need financial support such as:

- Accessibility Garden
- Environmental Enhancements
- Palliative Care Team
- Recreation Services
- General Donations

If you have any questions, or if you would like more information, please do hesitate to contact:

Mark Dager – Director of Woodingford Lodge
Christie Birch – Manager of Woodingford Lodge Tillsonburg
Caitlin Ward – Manager of Woodingford Lodge Ingersoll

Incremental swabbing available to family of residents

On behalf of Dr. Roth, and all the staff at the three Woodingford Lodge homes, we thank you for your diligence and attention to the completion of your incremental swabbing routine. The safety and security of our residents depends on working together. If you would like to be swabbed for the first time, or to schedule your next incremental swab, please contact any of the Woodingford Lodge homes to talk about your needs.

Visiting Woodingford Lodge:

Please also be reminded that the opportunities to visit your loved at Woodingford Lodge are available in a variety of options. Please see our webpage for the most current information or call the Front Office of any of the Woodingford Lodge homes.

<http://www.oxfordcounty.ca/Services-for-You/Long-Term-Care/Visitor-Guidelines>

Thank you to all residents and family for your continued support as we work through the unique challenges of the pandemic. Your patience is appreciated.

In addition, I hope that you are finding ways to safely enjoy your summer with family and friends.

In closing I leave you with a reminder that preventing resident abuse includes your obligation to immediately report any suspicion of abuse or neglect to the ministry. Please see the final page of this newsletter with a message from the Province of Ontario, Ministry of Long Term Care.

Mark Dager
Director Woodingford Lodge
519-421-5556 ext 2001

**Attention Family,
Friends and Visitors**

Concerned about care? Speak up!

We all have a role to play in making sure the people who live here are safe and well-cared for.

If you suspect:

- Abuse or neglect of residents (including physical, emotional and financial abuse)
- Improper treatment or care
- Incompetent treatment or care

Report it – it's the law.

**Call the Ministry of Long-Term
Care's Family Support and**

Action Line at 1-866-434-0144

between 8:30 a.m. and 7:00 p.m., seven days a week. The person on the line will help you report what you saw.

**Thank you for doing your part
to keep our residents safe.**

Ontario 