

#	Recommendation	Lead	Other Departments/Agencies to be included	Actions required	Performance Indicators	Activities/comments	Targets	Status
Direction #1 Enhance the quality of life for all of our citizens.								
1.6	Further develop the campus of hub of human services in Oxford County	Human Services Manager	Community partners	Continue to develop partnerships with community agencies to build upon the hub model and provide a centralized location of information for social assistance recipients.	Additional agencies relocate services to become part of the community hub model in Oxford County (Woodstock location)	HS staff located at Community Health Centre (CHC), which is also co-located with Ontario Disability Support Program (ODSP) office across the street from Oxford County Administrative Building (OCAB). 3 staff members at Community Employment Services(CES) which is also across from CHC and ODSP. Most services required by clients are within a five minute walk from OCAB.	Two community agencies relocate and become part of the community hub (Woodstock location)	In progress
Direction 2: Influence federal and provincial policy with implications for the County.								
2.4	Advocate for blended funding programs at the provincial and federal level (e.g. joint funding through the Ministry of Health and Long Term Care and the Ministry of Housing).	Human Services Department, CAO	Local health providers	Prepare a letter to the Ministry of Housing, MOHLTC and MCSS	Letters sent to the Ministry of Housing, MOHLTC and MCSS	none	n/a	Not started
Direction 3: Implement development polices.								
3.2	Consult with non-profit housing providers regarding operating agreements and opportunities to	Human Services Department	n/a	Develop a list of expiring operating agreement. Meet with non-profit	List of expiring operating agreements completed. Meetings	October 30, 2017, provider meeting held. Two housing providers	100% of non-profit housing providers with operating	In progress

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	intensify social housing lands with new affordable housing units.			housing providers who have expiring operating agreements prior to 2020 to discuss development opportunities.	held with non-profit housing providers who have operating agreements expiring prior to 2020	shared their experience, best practices regarding expanding their housing portfolio. Canada Mortgage and Housing Corporation shared resources available to assist providers in intensifying their housing site for the creation of new affordable housing units.	agreements expiring prior to 2020 invited to a meeting with County staff to discuss development opportunities.	
Direction 4: Apply social financial and environment sustainability lenses to significant decisions.								
4.2	Work with Domestic Abuse Services Oxford (DASO) and Ingamo to ensure these agencies secure financial resources that enable them to support services in the community	Human Services Department	n/a	Meet with DASO and Ingamo to determine community needs and explore financial resources	Meeting held with DASO and Ingamo. Community needs identified. Financial resources secured to increase support services.	Funding provided to DASO for 3 emergency beds and additional funding provided to Salvation Army Emergency house where "overflow" tenants stay.	Increased funds secured for DASO and Ingamo to meet community need	In progress

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4.3	Consider requiring all new affordable housing buildings to include 5% of units for victims of violence	Human Services Department	Domestic Abuse Services Oxford, Ingamo	Ensure request for proposals provide language that requires proponents to include 5% of their units for victims of violence.	Request for proposals released by the County encourage proponents to include 5% of their units for victims of violence. Additional units are created for victims of violence. Less women are waiting for a bed at the local shelter	none	5% of all new affordable housing projects include units for victims of violence	Not started
Direction 5: Better harness the power of the community through conversation & dialogue								
5.1	Strengthen relationships with non-profit/co-operative housing and private market housing providers	Human Services Department	All non-profit housing providers, local landlord association	Arrange regular meetings with non-profit housing providers. Arrange a meeting with the local landlord associate to discuss information sessions for the private landlords.	Regular meetings held with non-profit housing providers. Annual meetings held with the local landlord association.	Numerous private landlord relationships fostered in 2017 due to new Bridge and Rent Supplement Agreements. Regular meetings with Non Profit providers held in 2017. Operational reviews completed on site with providers strengthening relationship between County and Non Profit providers.	4 meetings held per year with the non-profit housing providers. 80% attendance by the non-profit housing providers. 1 meeting held each year with the landlord association.	In progress

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						Social Housing Improvement Program strengthened relationships with mutual goals of improving housing that exists and potentially fostering the idea to increase units.		
5.4	Leverage social media to raise awareness of shelter options in the community	Human Services Department	Communications Department	Review content on Human Services webpages and upload program information and or shelter options available in the community.	Current program and shelter options are kept current on the Human Services webpages. As various events or initiatives are launched staff will utilize the County's social media accounts and other forms of media as appropriate.	Human Services webpages were updated in 2017 and HS staff continue to work with IT staff to ensure program and service information is kept current.		Complete and ongoing
Direction 6: Better inform the public about county programs, services and activities.								
6.1	Increase public access to information about shelter options along the shelter continuum	Human Services Department	Communications Department, community partners	Regularly review the webpages for the Human Services Department. Create pamphlets for tenants and make available in the resource room, distribute to community partners.	Public access to information regarding shelter options is increased i.e. media coverage has increased – radio, print, screen. Increase distribution points for media across the County. Invitation sent to media to various events or as various shelter initiatives are launched.	Weekly attendance at Situation Table provides housing information to all community service providers, escalated/emergent situations in need of housing are dealt with immediately. Web pages have been updated and continually reviewed. Increased media coverage with Affordable Housing opportunities.	Update website as needed or annually at a minimum.	In progress

2017 Annual Progress Report on the 10 Year Shelter Plan as of December 31, 2017

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						Participation in community meetings increase awareness of housing options (i.e. Community Index of Wellbeing, Zero Poverty Oxford, Social Planning Council, and Habitat for Humanity).		