



## Summary of 2011 Municipal Performance Measures

### Local government

Measure Type	Description	Objective	2010	2011	Comment
Operating cost for general government	The cost for general government as a percentage of the total municipal operating cost	Efficient general government supporting local services	1.0%	0.9%	

### Library

Measure Type	Description	Objective	2010	2011	Comment
Operating cost for library services per person	The cost for operating library services per person	Efficient library services	\$53	\$50	
Operating cost for library services per use	The cost for operating library services per individual use	Efficient use of library services	\$6.47	\$4.25	
Uses of library services per person	The total number of uses per person	Effective use of library services	8	12	



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### Roads

Measure Type	Description	Objective	2010	2011	Comment
Paved (hard top) road maintenance costs	The operating costs for roads per lane km	Efficient paved road maintenance services	\$6,151	\$5,343	
Adequacy of paved roads	Percentage of paved lane kilometers where the condition is rated as good to very good	Effective paved roads	79.5%	81.3%	Of 1271 paved lane kilometers of roads, 1033 km rated good to very good in 2011
Bridges and culverts maintenance costs	The operating costs for bridges and culverts per square meter of surface area	Efficient bridge and culvert maintenance services	\$6	\$38	The increase in the operating cost per square meter of surface area is due to a change in accounting practice and some extensive culvert repair for culverts that do not add to our total bridge and culverts per square meter of surface area.
Effective Snow & Ice Control for Winter Roads	The percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance	Efficient snow & ice control for winter roads	100%	100%	



## Summary of 2011 Municipal Performance Measures

### Solid waste management (garbage)

Measure Type	Description	Objective	2010	2011	Comment
Solid waste collection	The net cost per tonne to collect from residential, commercial, industrial and institutional properties (not including revenues)	Efficient collection services	\$207	\$241	
Solid waste disposal	The net cost per tonne to dispose of residential, commercial, industrial and institutional properties	Efficient disposal services	\$39	\$23	Cost per tonne decreased in 2011 due to an increase to the expected useful life of the Landfill.
Diversion of Solid waste	Percentage of solid waste diverted for recycling	Effective waste diversion	60.5%	60.3%	The difference between the WDO diversion rate of 54% and the rate shown here is because the MPMP data includes Biosolids.
Solid waste diversion	The net cost per tonne for waste diverted to recycling	Waste programs divert garbage from landfills	\$111	\$100	
Complaints – Garbage and recycling collection	Number of complaints received in a year concerning the collection of waste materials per 1000 households	Effective waste collection	16	16	
Solid waste management	The average operating cost per tonne for collection, disposal and diversion	Efficient overall solid waste management	\$90	\$80	



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### Water

Measure Type	Description	Objective	2010	2011	Comment
Treatment of drinking water	The operating costs per megalitre of drinking quality water (19 community systems)	Efficient and safe drinking water	\$396	\$592	
Boil water advisories	Weighted number of days when a boil water advisory issued by the medical officer of health, applicable to a municipal water supply was in effect	Effective and safe drinking water	0.0222%	0.0361%	
Distribution of drinking water	The operating costs per kilometer of water distribution pipe (632 kilometers of pipe)	Efficient distribution of drinking water	\$5,439	\$4,223	
Treatment & distribution of drinking water	The integrated operating costs per megalitre of drinking quality water	Efficient treatment and distribution of drinking water	\$659	\$817	
Water main breaks	Number of water main breaks per 100 kilometers of water distribution pipe in a year	Effective distribution	8.3	6.9	



## Summary of 2011 Municipal Performance Measures

### Wastewater

Measure Type	Description	Objective	2010	2011	Comment
Wastewater collection	The operating costs per kilometer of wastewater main (515 km of wastewater mains)	Efficient collection of wastewater	\$3,121	\$5,015	
Wastewater main backups	Number of wastewater main backups per 100 kilometers of wastewater main in a year	Effective wastewater system	1	1.75	
Wastewater treatment & disposal	The operating costs per megalitre for treatment and disposal (9 separate wastewater systems)	Efficient treatment and disposal of wastewater	\$416	\$375	
Wastewater collection, treatment & disposal	The integrated operating costs per megalitre of drinking quality water	Efficient collection, treatment and disposal of wastewater	\$527	\$538	
Wastewater bypasses treatment	Percentage of wastewater estimated to have by-passed treatment	Effectiveness of wastewater system	0.000%	0.022%	

## Summary of 2011 Municipal Performance Measures

### Planning & Development

Measure Type	Description	Objective	2010	2011	Comment
Location of new development	The percentage of new lots, blocks and/or units with final approval located in settlement areas	Effective use of settlement areas for creation of new development	89.3%	91.9%	Factors that can influence these results include: <ul style="list-style-type: none"> <li>a.) development pressures</li> <li>b.) final decision made by elected body (Council) or by appointed body (Land Division Committee)</li> <li>c.) in certain situations, final decision is made by the Ontario Municipal Board</li> </ul>
Preservation of agricultural land relative to base year	The percentage of land designated for agricultural purposes which was preserved	Effective preservation of agricultural lands	100%	98%	Factors that can influence these results are the same as the above three factors