

2023 Annual Drinking Water System Summary Report

Lakeside Drinking Water System

1. GENERAL INFORMATION

Oxford County (the County) prepares a report summarizing system operation and water quality for every municipal drinking water system annually. The reports detail information required for Annual Reports and Summary Reports under Ontario Regulation (O. Reg.) 170/03 of the *Safe Drinking Water Act* including the latest water quality testing results, water quantity statistics and any adverse conditions that may have occurred for the previous year. They are available for review by the end of February on the County website at www.oxfordcounty.ca/drinkingwater or by contacting the Public Works Department.

All efforts have been made to ensure the information presented in this report is accurate. If you have any questions or comments concerning the report please contact the County at the address and phone number listed below or by email at water@oxfordcounty.ca.

| | |
|--------------------------------------|-------------------------------------|
| Drinking Water System: | Lakeside Drinking Water System |
| Drinking Water System Number: | 220007533 |
| Reporting Period: | January 1, 2023 – December 31, 2023 |

Drinking Water System Owner & Contact Information:

Oxford County Public Works Department - Water Services
P.O. Box 1614
21 Reeve Street
Woodstock, ON N4S 7Y3
Telephone: 519-539-9800
Toll Free: 866-537-7778
Email: water@oxfordcounty.ca

1.1 System Description

The Lakeside Drinking Water System (DWS) is a large municipal residential water system as defined by O. Reg. 170/03 and serves a population of approximately 490. The system consists of one groundwater well with treatment that consists of disinfection with sodium hypochlorite and sodium silicate to sequester iron. In 2023, approximately 559 L of sodium hypochlorite and 309 L (437 Kg) of sodium silicate were used in the water treatment process. The chemical is certified to meet standards set by the Standards Council of Canada or American National Standards Institute.

The treatment facility houses high lift pumps, monitoring equipment and a 150 m³ water standpipe to provide storage. A standby generator is available to run the facility in the event of a power failure. The system is maintained by licensed water system operators, who operate treatment and monitoring equipment and collect samples as specified by O. Reg. 170/03. Alarms automatically notify operators in the event of failure of critical operational requirements. The Lakeside DWS does not supply drinking water to any other drinking water systems.

1.2 Major Expenses

Planning for major drinking water system expenses is included within Oxford County's Water Services Master Plan and managed according to our Asset Management and Capital Replacement Program.

The Lakeside DWS is one of 14 water systems that have revenues and expenses pooled for economy of scale purposes. The systems are combined into the Township water financial system and in 2023 had an operating and maintenance expenditures of approximately \$4,100,000.

In addition to regular operational and maintenance expenditures, Capital Improvement Projects for the Townships systems totaled \$4,100,000 for improvements to water treatment systems and replacement of distribution mains in the Township System.

Township Capital Improvement Projects included:

- \$413,000 repair and maintenance on wells, water pump stations, and water treatment facilities;
- \$70,000 for facilities improvements; and
- \$50,000 distribution replacements.

Capital Improvement projects for all systems included:

- \$390,000 to develop Countywide SCADA Master Plan for all water systems
- \$70,000 to develop Countywide Water Servicing Master Plan for all water systems
- \$38,000 to develop the County Development Charges Technical Study

2. MICROBIOLOGICAL TESTING

2.1 E.coli and Total Coliform

Bacteriological tests for *E.coli* and *total coliforms* are required weekly from the raw and treated water at the facility and from the distribution system. Extra samples are taken after major repairs or maintenance work. Any *E.coli* or *total coliform* results above the Maximum Allowable Concentration (MAC) of 0 colonies per 100 mL in treated water samples must be reported to the Ministry of Environment, Conservation and Parks (MECP) and Medical Officer of Health (MOH). Resamples and any other required actions are taken as quickly as possible. The results from the annual sampling program are shown on the table below. There were no adverse test results from 156 treated water samples in this reporting period.

| Source | Number of Samples | Range of <i>E. coli</i> Min - Max MAC = 0 (colonies / 100 mL) | Range of Total Coliform Min - Max MAC = 0 (colonies / 100 mL) |
|--------------|-------------------|--|--|
| Raw | 52 | 0 | 0 |
| Treated | 52 | 0 | 0 |
| Distribution | 104 | 0 | 0 |

2.2 Heterotrophic Plate Count (HPC)

HPC analyses are required from the treated and distribution water. The tests are required weekly for treated water and for 25% of the required distribution system bacteriological samples. HPC should be less than 500 colonies per 1 mL. Results over 500 colonies per 1 mL may indicate a change in water quality but it is not considered an indicator of unsafe water. Annual results are shown in the following table.

| Source | Number of Samples | Range of HPC Min - Max (colonies / mL) |
|--------------|-------------------|--|
| Treated | 52 | 0 - 50 |
| Distribution | 31 | 0 - 25 |

3. CHEMICAL TESTING

The *Safe Drinking Water Act* requires periodic testing of the water for approximately 60 different chemical parameters. The latest results for all parameters are provided in Appendix 'A'. The sampling frequency varies for different types and sizes of water systems and chemical parameters. If the concentration of a parameter is above half of the Maximum Allowable Concentration (MAC) under the Ontario Drinking Water Quality Standards, an increased testing frequency of once every three months is required by O. Reg. 170/03. Where concerns regarding a parameter exist, the MECP can also require additional sampling be undertaken.

Information on the health effects and allowable limits of components in drinking water may be found on the MECP web page through the link provided in Appendix 'A'. Additional information on common chemical parameters specific to the Lakeside DWS is provided below.

3.1 Fluoride

Oxford County does not add fluoride to the water at any of its drinking water systems though naturally occurring concentrations of fluoride may be present in some systems. Fluoride levels are sampled once every five years. The latest test results are provided in Appendix 'A'.

Fluoride levels under 2.4 mg/L are considered safe for consumption however at levels between 1.5 and 2.4 mg/L fluoride may cause staining or pitting of teeth in children less than six years old. When fluoride levels above 1.5 mg/L the MECP and MOH are notified. Further information on fluoride can be found on the Southwestern Public Health web page at <https://www.swpublichealth.ca/en/partners-and-professionals/advisories-alerts-and-information.aspx#2024>.

3.2 Hardness and Iron

These are aesthetic parameters that may affect the appearance of the water but are not related to health. Well water commonly has high levels of hardness and other minerals from being in contact with underground rock formations. Many households have water softeners to help reduce white calcium deposits, improve the efficiency of soaps and reduce iron levels. This information is included here to help set the water softener at the level recommended by the manufacturer. In Lakeside, chemicals are used to keep iron in suspension. Samples for hardness are collected at a minimum every three years from raw or treated water. The hardness for the Lakeside DWS was tested in 2022. The average hardness is 231 mg/L (14 grains/gallon) based on samples collected from 2010 to 2022.

Levels of iron less than 0.30 mg/L (ppm) are not considered to cause aesthetic problems such as discoloured water. In Lakeside sodium silicate is added to keep the iron in suspension. The average iron level in 2023 was 0.41 mg/L (ppm)

3.3 Additional Testing Required by MECP

Under O. Reg. 170/03, additional quarterly sampling is required when a parameter listed in Schedule 23 or 24 exceeds half of the MAC. Based on the latest test results no additional testing is required under O. Reg. 170/03.

No additional testing requirements are listed in the Municipal Drinking Water Licence.

4. OPERATIONAL MONITORING

4.1 Chlorine Residual

Free chlorine levels of the treated water are continuously monitored at the discharge point of the Water Treatment Facility. In the distribution system, free chlorine is checked twice weekly at various locations. As a target, free chlorine residual within the distribution system should be above 0.20 mg/L. A free chlorine level lower than 0.05 mg/L must be reported and corrective action taken. A summary of the chlorine residual readings is provided in the table below. There were no reportable incidents in 2023.

4.2 Turbidity

Turbidity of treated water is continuously monitored at the treatment facility as a change in turbidity can indicate an operational problem. As a minimum, turbidity for each well is required to be tested monthly. Turbidity is measured in nephelometric turbidity units (NTU). Under O.Reg. 170/03 turbidity in groundwater from a secure well or a well with effective in-situ filtration is not reportable however turbidity should be < 1 NTU at the treatment plant and < 5 NTU in the distribution system. A summary of the annual monitoring results is provided in the following table.

| <i>Parameter</i> | <i>Number of Tests or Monitoring Frequency</i> | <i>Range of Results (Min – Max) and Average</i> |
|--|--|---|
| Chlorine residual after treatment (mg/L) | Continuous | (0.47 – 3.60) 1.37 |
| Chlorine residual in distribution (mg/L) | 364 | (0.62 – 1.82) 1.32 |
| Well 2 turbidity before treatment (NTU) | 52 | (0.12 – 1.42) 0.40 |
| Turbidity after treatment (NTU) | Continuous | (0.05 – 0.47) 0.06 |

5. WATER QUANTITY

Continuous monitoring of flow rates from supply wells into the treatment system and from the Water Treatment Facility into the distribution system is required by O.Reg. 170/03. The Permit to Take Water (PTTW) and Municipal Drinking Water License (MDWL) issued by the MECP regulate the amount of water that can be utilized over a given time period. Terms used to evaluate capacity and current values for the Lakeside DWS are provided in the following table.

| <i>Capacity Term</i> | <i>Description</i> | <i>Capacity (m³/day)</i> |
|--------------------------------|--|-------------------------------------|
| Supply Capacity | The limiting capacity of either the PTTW or MDWL. | 270 |
| Dynamic Supply Capacity | Accounts for any current constraints on the water supply (such as offline wells, reduced well capacity, water quality considerations). | 270 |
| Firm Capacity | Firm Capacity is defined as the removal of the highest producing well in an emergency or operational / maintenance situation with the ability to transport a maximum of 100 m ³ /day to maintain system integrity if appropriate. | 100 |

| <i>Capacity Term</i> | <i>Description</i> | <i>Capacity (m³/day)</i> |
|------------------------------|---|-------------------------------------|
| Dynamic Firm Capacity | Considers the removal of the largest production well and other current system constraints. Trucked in water may be considered for some systems. | 100 |

The system consists of a single supply well. Trucked in water of 100 m³/day is considered for Firm capacity scenarios.

A summary comparing flows in 2023 to current capacities is provided in the table below and presented graphically in Appendix 'B'.

| <i>Flow Summary</i> | <i>Supply Capacity (m³/day)</i> | <i>Dynamic Supply Capacity (m³/day)</i> | <i>Max Daily Flow (m³/day)</i> | <i>Average Daily Flow (m³/day)</i> | <i>Average Monthly Flow (m³/month)</i> | <i>Total Yearly Flow (m³/year)</i> |
|-----------------------------------|--|--|---|---|---|---|
| Lakeside Water Treatment Facility | 270 | 270 | 105 | 39 | 1,173 | 14,071 |

6. NON-COMPLIANCE FINDINGS AND ADVERSE RESULTS

This section documents any known incidents of non-compliance or adverse results and the associated correction actions taken to resolve the issue. Non-compliance issues are typically identified by either the Operating Authority or the MECP Drinking Water Inspectors. The issues and associated required actions are documented by the Inspectors in the system's Annual Inspection Report. All non-compliance issues are investigated, corrective actions taken and documented using the County's Drinking Water Quality Management System (DWQMS) procedures.

6.1 Non-Compliance Findings

The annual MECP inspection took place June 2023. The Inspection Report Rating was 97%. There was one administrative non-compliance finding related to content of the Operation and Maintenance Manual. An amended Operations and Maintenance Manual was provided to the MECP prior to completion of the annual inspection and there were no further requirements.

6.2 Adverse Results

Any adverse bacteriological or chemical results or observations of operational conditions that may indicate adverse water quality are reported as required and corrective actions are taken. There were no reportable incidents in 2023.

APPENDIX 'A': SUMMARY OF CHEMICAL RESULTS

UNDERSTANDING CHEMICAL TEST RESULTS

The following tables summarize the laboratory results of the chemical testing the County is required to complete. Different types of parameters are required to be tested for at different frequencies as noted below. Explanations on the health impacts of these parameters can be found in the MECP document PSIB 4449e01 titled "Technical Support Document for Ontario Drinking Water Standards, Objectives and Guidelines" available at https://cvc.ca/wp-content/uploads/2011/03/std01_079707.pdf.

Results are shown as concentrations with units of either milligrams per litre (mg/L) or micrograms per litre (µg/L). 1 mg/L is equal to 1000 µg/L. The Maximum Acceptable Concentration (MAC) is the highest amount of a parameter that is acceptable in Municipal drinking water and can be found in the MECP Drinking Water Standards. The Method Detection Limit (MDL) is the lowest amount to which the laboratory can confidently measure. A result of "ND" stands for "Not Detected" and means that the concentration of the chemical is lower than the laboratory's equipment is capable of measuring. In the event that some samples results are ND, and other results are above the MDL, the value of the MDL will be used in place of the ND where an average result must be calculated. Where all collected samples are ND the average sample result will be assumed to be ND.

Nitrate and nitrite samples are required every three months in normal operation.

| <i>Parameter</i> | <i>Number of Tests</i> | <i>Result Range Min – Max (mg/L)</i> | <i>Average Result (mg/L)</i> | <i>MAC (mg/L)</i> | <i>MDL (mg/L)</i> |
|------------------|------------------------|--------------------------------------|------------------------------|-------------------|-------------------|
| Nitrite | 4 | ND | ND | 1.0 | 0.003 |
| Nitrate | 4 | 0.008 - 0.010 | 0.007 | 10.0 | 0.006 |

Trihalomethane (THM) and total Haloacetic Acids (HAA) are by-products of the disinfection process. The samples are required every three months from the distribution system.

| <i>Parameter</i> | <i>Annual Average</i> | <i>Result Value (µg/L)</i> | <i>MAC (µg/L)</i> | <i>MDL (µg/L)</i> |
|------------------------|-----------------------|----------------------------|-------------------|-------------------|
| Trihalomethane (THM) | 2023 | 15.8 | 100 | 0.37 |
| Haloacetic Acids (HAA) | 2023 | 6.3 | 80 | 5.3 |

The following Table summarizes the most recent test results for sodium and fluoride. Testing and reporting any adverse results is required every five years.

| <i>Parameter</i> | <i>Sample Date</i> | <i>Result Value (mg/L)</i> | <i>MAC (mg/L)</i> | <i>MDL (mg/L)</i> |
|------------------|--------------------|----------------------------|-------------------|-------------------|
| Sodium | August 06, 2019 | 12.1 | 20* | 0.01 |
| Fluoride | August 06, 2019 | 1.65 | 1.5** | 0.06 |

*Sodium levels between 20 – 200 mg/L must be reported every 5 years.

**Natural levels of fluoride between 1.5 – 2.4 mg/L must be reported every 5 years.

The following Table summarizes the most recent results for the Lead Testing Program. Lead samples are taken every three years. Levels of alkalinity and pH are monitored twice per year in the distribution system to ensure water quality is consistent and does not facilitate leaching of lead into the water.

| <i>Parameter</i> | <i>Result Range (Min - Max)</i> | <i>Number of Samples</i> | <i>Acceptable Level</i> |
|------------------------------|---------------------------------|--------------------------|-------------------------|
| Distribution Alkalinity 2023 | 204 – 210 mg/L | 4 | 30 – 500 mg/L |
| Distribution pH 2023 | 7.28 – 7.49 | 4 | 6.5 – 8.5 |
| Distribution Lead 2022-2023 | 0.03 – 0.13 µg/L | 4 | 10 µg/L MAC |

The following Table summarizes the most recent test results for Schedule 23 parameters. Testing is required every three years for secure groundwater wells in large systems.

| <i>Parameter</i> | <i>Sample Date</i> | <i>Result Value (µg/L)</i> | <i>MAC (µg/L)</i> | <i>MDL (µg/L)</i> |
|------------------|--------------------|----------------------------|-------------------|-------------------|
| Antimony | May 30, 2022 | ND | 6 | 0.6 |
| Arsenic | May 30, 2022 | 0.4 | 10 | 0.2 |
| Barium | May 30, 2022 | 301 | 1000 | 0.02 |
| Boron | May 30, 2022 | 35 | 5000 | 2 |
| Cadmium | May 30, 2022 | ND | 5 | 0.003 |
| Chromium | May 30, 2022 | 0.24 | 50 | 0.08 |
| Mercury | May 30, 2022 | ND | 1 | 0.01 |
| Selenium | May 30, 2022 | ND | 50 | 0.04 |
| Uranium | May 30, 2022 | 0.014 | 20 | 0.002 |

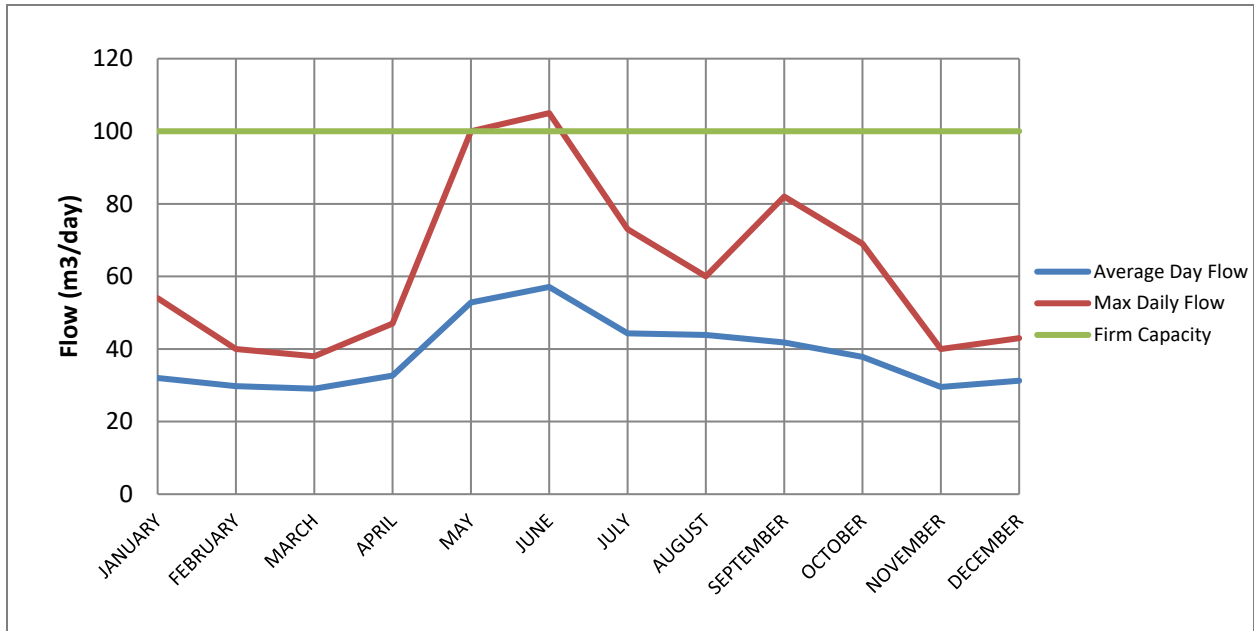
The following Table summarizes the most recent test results for Schedule 24 parameters. Testing is required every three years for secure groundwater wells in large systems.

| <i>Parameter</i> | <i>Sample Date</i> | <i>Result (µg/L)</i> | <i>MAC (µg/L)</i> | <i>MDL (µg/L)</i> |
|--|--------------------|----------------------|-------------------|-------------------|
| Alachlor | June 7, 2021 | ND | 5 | 0.02 |
| Atrazine + N-dealkylatedmetabolites | June 7, 2021 | ND | 5 | 0.01 |
| Azinphos-methyl | June 7, 2021 | ND | 20 | 0.05 |
| Benzene | June 7, 2021 | ND | 1 | 0.32 |
| Benzo(a)pyrene | June 7, 2021 | ND | 0.01 | 0.004 |
| Bromoxynil | June 7, 2021 | ND | 5 | 0.33 |
| Carbaryl | June 7, 2021 | ND | 90 | 0.05 |
| Carbofuran | June 7, 2021 | ND | 90 | 0.01 |
| Carbon Tetrachloride | June 7, 2021 | ND | 2 | 0.17 |
| Chlorpyrifos | June 7, 2021 | ND | 90 | 0.02 |
| Diazinon | June 7, 2021 | ND | 20 | 0.02 |
| Dicamba | June 7, 2021 | ND | 120 | 0.20 |
| 1,2-Dichlorobenzene | June 7, 2021 | ND | 200 | 0.41 |
| 1,4-Dichlorobenzene | June 7, 2021 | ND | 5 | 0.36 |
| 1,2-Dichloroethane | June 7, 2021 | ND | 5 | 0.35 |
| 1,1-Dichloroethylene (vinylidene chloride) | June 7, 2021 | ND | 14 | 0.33 |
| Dichloromethane | June 7, 2021 | ND | 50 | 0.35 |
| 2-4 Dichlorophenol | June 7, 2021 | ND | 900 | 0.15 |
| 2,4-Dichlorophenoxy acetic acid (2,4-D) | June 7, 2021 | ND | 100 | 0.19 |

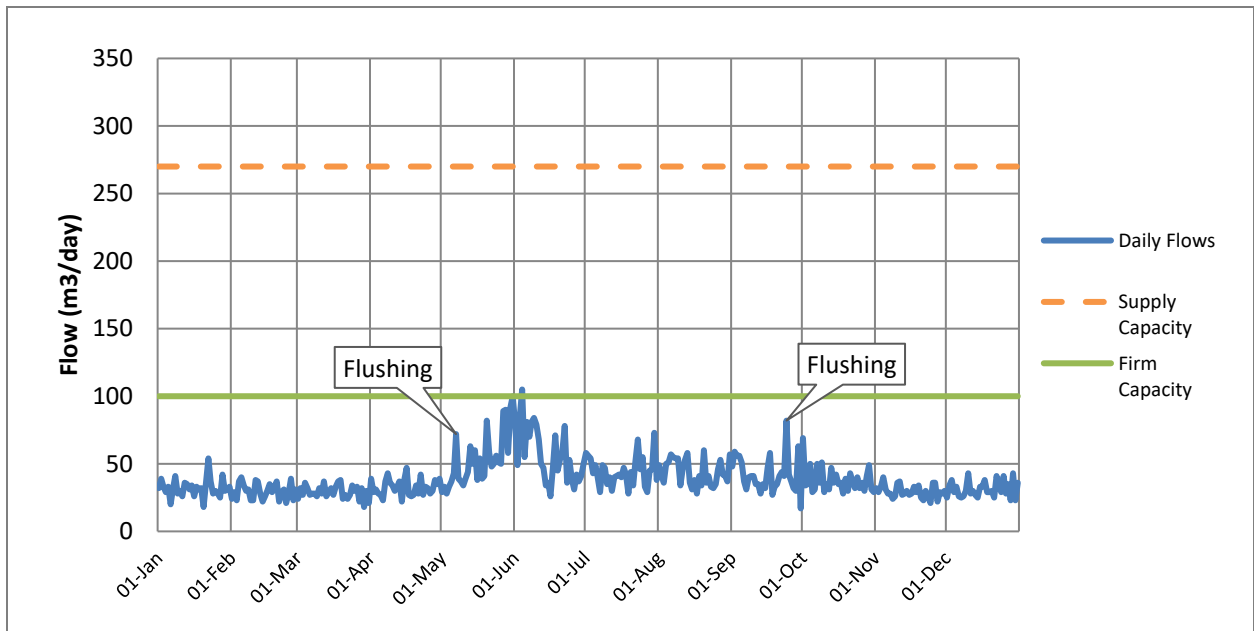
| <i>Parameter</i> | <i>Sample Date</i> | <i>Result (µg/L)</i> | <i>MAC (µg/L)</i> | <i>MDL (µg/L)</i> |
|---|--------------------|--------------------------|-------------------|-------------------|
| Diclofop-methyl | June 7, 2021 | ND | 9 | 0.40 |
| Dimethoate | June 7, 2021 | ND | 20 | 0.06 |
| Diquat | June 7, 2021 | ND | 70 | 1 |
| Diuron | June 7, 2021 | ND | 150 | 0.03 |
| Glyphosate | June 7, 2021 | ND | 280 | 1 |
| Malathion | June 7, 2021 | ND | 190 | 0.02 |
| 2-methyl-4chlorophenoxyacetic acid (MCPA) | June 7, 2021 | ND | 100 | 0.12 |
| Metolachlor | June 7, 2021 | ND | 50 | 0.01 |
| Metribuzin | June 7, 2021 | ND | 80 | 0.02 |
| Monochlorobenzene | June 7, 2021 | ND | 80 | 0.30 |
| Paraquat | June 7, 2021 | ND | 10 | 1 |
| Pentachlorophenol | June 7, 2021 | ND | 60 | 0.15 |
| Phorate | June 7, 2021 | ND | 2 | 0.01 |
| Picloram | June 7, 2021 | ND | 190 | 1 |
| Polychlorinated Biphenyls(PCB) | June 7, 2021 | ND | 3 | 0.04 |
| Prometryne | June 7, 2021 | ND | 1 | 0.03 |
| Simazine | June 7, 2021 | ND | 10 | 0.01 |
| Terbufos | June 7, 2021 | ND | 1 | 0.01 |
| Tetrachloroethylene | June 7, 2021 | ND | 10 | 0.35 |
| 2,3,4,6-Tetrachlorophenol | June 7, 2021 | ND | 100 | 0.20 |
| Triallate | June 7, 2021 | ND | 230 | 0.01 |
| Trichloroethylene | June 7, 2021 | ND | 5 | 0.44 |
| 2,4,6-Trichlorophenol | June 7, 2021 | ND | 5 | 0.25 |
| Trifluralin | June 7, 2021 | ND | 45 | 0.02 |
| Vinyl Chloride | June 7, 2021 | ND | 1 | 0.17 |

APPENDIX B: WATER QUANTITY SUMMARY

2023 Average vs Maximum Daily Flow Rates



2023 Daily Flow



In 2023 the Lakeside Supply Capacity and Dynamic Supply Capacity were the same.